



Client Charter

Commitments to all our clients

What will we do for you?

Almost all of our work comes from client recommendations. We take this as a compliment. We have worked hard to develop a reputation for designing creative, engaging and effective print and digital marketing materials to help our clients be seen, heard and remembered.

These are the commitments we make to all our clients:

- Make sure your expectations are met and exceeded in both quality of service and design.
- Ensure we communicate clearly and openly with all our clients at every step of the design process.
- Provide creative insight and knowledge to help you choose the best formats and media available to promote your business.
- Provide a pro-active client focused service where every client is treated with the same level of care and attention.
- Help you simplify your message by creating consistent, creative and engaging communication tools for your business.
- Build long-lasting relationships with clients who share our values and beliefs - great design is not a luxury but a necessity.
- We know that only the best work comes from listening to our clients needs - we listen and learn from our clients.

To see how we can help your business contact Reid Advertising & Design today.

Martin Reid

Martin Reid
Creative Director